

Tourism Assn & Welcome Center Special Edition

One Year After Hurricane Helene

Coming Full Circle

Over the past year, Hot Springs has undergone a remarkable transformation. What we have lost is being healed, and in place of grief, we now hold deep gratitude in our hearts for all that we have gained during our recovery journey.

Despite facing extreme challenges, we are individually and collectively creating something new. What remains unchanged is the



love we all feel for the people, waters and mountains of Western North Carolina.

On Saturday September 27, you are invited to share the day with us, dine and shop around town, and bask in the natural scenery around Hot Springs, NC!

Scroll below for more about-

- Sept 27- Commemorative Event at the Hot Springs Resort & Spa
- New Book Release- *Through Our Eyes* includes 200+ pages of photos and stories to chronicle our community's memory of Hurricane Helene.
- The Story of Vinyl Pies Pizza's Recovery Journey

Hot Springs Events Calendar



Strength Beyond the Storm A Community Welcome Day

Saturday, September 27, 2025 10am-4pm Hot Springs Resort & Spa

Join us in commemorating the one-year anniversary of Hurricane Helene with a day of community, gratitude, and hope. While this is a solemn milestone, Strength Beyond the Storm is a celebration of the resilience, determination, and unity that define Hot Springs.

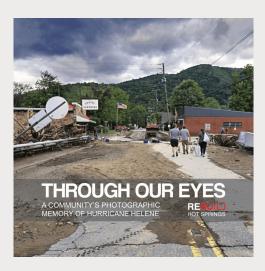
• Community Welcome & Tours – Take a guided tour of our newly restored spa area and enjoy the progress we've made. While you're here, we encourage you to explore and support other Hot Springs businesses that

are open and thriving.

- Live Music & Drinks Enjoy a warm welcome with local tunes and refreshments.
- **Nonprofit & Volunteer Showcase** Meet the incredible organizations and groups who stood with us through recovery.
- Honoring Our VIPs The real stars of the day are the volunteers who gave their time and heart, and of course, the guests who continue to believe in and support Hot Springs.
- Hourly Raffles Drawings every hour for exciting prizes, including spa packages and lodging stays at Hot Springs Resort & Spa.
- How to Enter Raffles Make a purchase from any Hot Springs business on Friday, September 26 or Saturday, September 27 and you'll receive a raffle ticket.

This day is about more than looking back—it's about recognizing the people who helped us weather the storm and sharing the hope we carry forward. Whether you're a longtime resident, a past visitor, or someone new to our town, we invite you to come experience the strength and heart of Hot Springs.

Event Page for Strength Beyond the Storm at Hot Springs Resort & Spa



Through Our Eyes Book Release

For Sale on Sept 27 at the Spa Event and Online Starting Soon!

Hurricane Helene left its mark on every street, every home, and every heart in Hot Springs. In its wake came a story worth preserving—a story of neighbors stepping into the role of first responders, friends becoming lifelines, and a community answering the call in the face of disaster.

Through Our Eyes: A Community's Photographic Memory of Hurricane Helene captures those moments, with 200+ pages and over 45 local contributors.

More Info About Our Book!



Find out who is Open and who is still rebuilding on our Business Hours page.

There is plenty to do so come on out for a visit!

Business Hours for Hot Springs NC



Vinyl Pies Pizza Our Recovery Journey

When Hurricane Helene ripped through our region September 27th, our sweet town was devastated. In a few hours, everything changed. Like so many others, we stood in front of our beloved business, Vinyl Pies

Pizza, in utter disbelief at what had happened. What had once been a cozy space filled with wonderful guests, lively music, happy staff, and mouth-watering brick-oven pizza was reduced to mud, debris and rubble.

For seven long months, Vinyl Pies Pizza remained closed. The heart of our oven was destroyed. Our walls were torn down. However, even in the face of that destruction, we knew one thing for sure; what we had built could be rebuilt. And that's exactly what we did. Only this time, we made it even better!

What happened next was nothing short of remarkable. We didn't rebuild alone. Former guests offered financial support, building materials, and encouraging messages. People who had only visited us once, but never forgot the experience, reached out to help. Volunteers arrived, some friends, some strangers who quickly became friends. So many were willing and ready to give their time and skills.

The challenges were many. There were days when progress was slow and setbacks occurred. However, kind words, helping hands and generous donations brought us closer and closer to reopening. What was once devastation became determination. What once was disbelief became, "Look what can happen when people come together!"

Finally, after months of sweat, setbacks, and small victories, we turned the oven on again. The scent of the storm-soaked building and silence was replaced by the familiar and incredible smell of our delicious pizza! We were back, doing what we love most: caring for our customers, serving our amazing pizza and fresh salads, pouring craft beers, and creating a memorable dining experience that brings people together.

As our community worked to rebuild their own lives, they cheered when our doors reopened. That is when we realized Vinyl Pies was more than just a pizza place. It was, and is, a gathering space. A place people missed. A place brought

back by the help of so many.

Vinyl Pies is here today because of resilience, generosity, and the shared love for something special. We are stronger, more grateful, and more connected than ever to the incredible circle of people, near and far, who believe in what we've built and now rebuilt!

As our town continues to rebuild we look forward to other businesses getting the assistance they so desperately need so that they too can get back to caring for their customers. Our town needs help with infrastructure and we are hopeful that monies become available not just for the needed repairs, but for private business owners as well.

To everyone who helped us rebuild, we thank you. This isn't just our recovery. It's yours, too!

Sincerely, Gary, Karen, Marty and the Vinyl Pies Pizza Team

Vinyl Pies Menu & Hours



Enjoying a craft brew at <u>Big Pillow</u>
<u>Brewing</u> is a simple pleasure. Locals and visitors mix at this famous watering hole with live music and the <u>Grey Eagle Taqueria</u>.

More Links and Information

Event Venues & Retreat Centers

Things To Do

Hot Springs Blog

Places to Eat

Places to Stay

Shops and Galleries

Hot Springs Flood Recovery
Updates



Hot Springs Welcome Center is open daily from 10-5pm

106 Bridge Street Hot Springs, NC 28743

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Town of Hot Springs, in partnership with the Madison County Tourism Development Authority.

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Hot Springs Tourism Association

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This edition compiled by Stacey Geyer, HSTA Administrator.

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